

Terms and conditions:

- These terms and conditions apply to all offers unless specified otherwise.
- Minimum of 2 nights' consecutive stay is required.
- Prior reservation is required, and rooms are subject to availability.
- In accordance with the new normal guidelines, we will be limiting the number of guests per room. Also, all guests will be asked to provide copies of their government IDs and to file a health declaration form.
- In accordance with the new normal guidelines, only cardholders locally residing in Palawan can avail of the promo and book at Astoria Palawan for the time being. This is subject to change depending on the advisory of the Inter-Agency Task Force for the Management of Emerging Infectious Diseases (IATF-EID). Once restrictions are lifted, all local cardholders, including those residing outside of Palawan, will be allowed to avail of the promo and book at Astoria Palawan. On the other hand, all UnionBank cardholders may now avail of the promo and book at Astoria Current.
- A negative RT-PCR test is required when staying at Astoria Palawan and Astoria Current in compliance with the directive from the IATF-EID.
- Offer cannot be combined with any other promo and is non-transferrable, non-convertible to cash, non-assignable, and non-exchangeable.
- Offer cannot be used for group bookings.
- Offer includes room accommodation, hotel taxes, and service charge only. Other expenses incurred, such as but not limited to set breakfast, will be charged to the guests' accounts.
- Extra night(s) is allowed and will be charged to the cardholder's account based on the promo rate of PHP 3,000.00 (three thousand pesos) per night and must be paid in full at the time of check-in using a UnionBank card subject to room availability.
- Offer cannot be used in conjunction with other ongoing promos and discounts of UnionBank of the Philippines, Astoria Hotels and Resorts, and Astoria Vacation and Leisure Club, Inc.
- In case of cancellation due to force majeure, reservation may be rebooked within six (6) months. This is subject to room availability.

Payment and Surcharges

- Full payment is required at the time of booking using a UnionBank card.
- Additional fees shall be charged for requested room upgrades and extra nights.
- Only one amendment per booking is permitted. Furthermore, it must be made twenty-one (21) calendar days or more before the arrival date to avoid a no-show administration charge. A flat rescheduling fee of PHP 1,000 applies and will be charged to the card used to process the booking.